FedTEDS Frequently Asked Questions (FAQs)

Q1. How do I register for FedTeDS?

A1. The Registration procedure for FedTeDS depends upon the type of access that you need.

a) If you are a Federal Engineer, a Federal Buyer, or a Federal Buyer-Engineer you must register for FedTeDS. Once this step has been completed, your local administrator must approve you. You will be notified via email once you have been approved. You will then have the appropriate access.

b) If you are a Vendor, you must fill out the Vendor Registration Form. All vendors must register with FedTeDS. Please note that in order to register as a vendor, you must have the following information:

* Your Company's Central Contractor Registration (CCR) Marketing Partner Identification Number (MPIN)
* Your Company's CAGE Code or DUNS Number
* Your E-Mail Address
* Your Telephone Number

Your Company's CCR POC should be able to provide you with your company's MPIN. If your company does not have a CCR MPIN, your CCR POC must select one from the CCR website. Please note that although we update our feed from CCR on a daily basis, it takes approximately 48 hours for FedTeDS to receive any updates from CCR.

Q2. Even though I have a valid Cage Code, Duns #, and MPIN why do I still get an error when I try to register?

A2. If you have recently registered with CCR or requested a CCR MPIN please wait approximately 48 hours for FedTeDS to receive any updates from CCR. If this is not the case then please verify your information against the CCR website and try once again.

Q3. What is the difference between an MPIN and a TPIN?

A3. Information on the MPIN (Marketing Partner Identification Number) and the TPIN (Trading Partner Identification Number) can be found on [IAE website](#)

Q4. Even though I have waited approximately 48 business hours, why do I still get an error when I try to register?

A4. FedTeDS receives daily feeds of MPIN information from CCR. Please note that the process time frame of 48 business hours is an approximation and the feed is not processed over the weekend. If you wish, you may go to [CCR](#) to verify your information. For additional assistance with the FedTeDS website, please contact the Ogden Electronic Business (EB) Operations Support Team (OST).
* 1-866-618-5988 (toll free)
* 801-605-7095
* cscassig@csd.disa.mil. (Subject: FedTeDS Assistance)

Q5. Which Internet browsers are compatible with FedTeDS?

A5. Internet explorer 6.0 is the recommend browser, however, Internet Explorer 4.x, Internet Explorer 5.5 or greater, Netscape 4.x,(except 4.7), and Netscape 5.x are also compatible with FedTeDS.

Please Note: There are known problems with the following browser versions: Internet Explorer 5.0, Netscape 4.7, Netscape 6.x, and Netscape 7.1.

Please update your browser if you are using an incompatible type or version.

Q6. How do I check/update my browser setting to ensure that I am retrieving a new version of every web page every time I visit the page?

Q7. What can I do if have forgotten my password?

A7. To reset your password go to the FedTeDS homepage www.FedTeDS.gov and look for the "Forgot your Password" at the bottom-left of the page. You will be prompted to input your username and answer your pre-selected secret question. FedTeDS will then send a message containing instructions on how to reset your password to the email address that is listed in your account.

Q8. What do the 'Secret Question' and 'Secret Answer' fields on the 'Registration' page mean?

A8. The 'Secret Question' and 'Secret Answer' fields exist so that we may validate your identity in the event that you forget your password. An example of a secret question would be, "What is your favorite pet's name?" The answer to this question could be "Spot". You may select any available question and provide any answer you desire.

Q9. What is Technical Data?

A9. Technical Data is a compilation of drawings, engineering data lists, and other materials, such as construction drawings; drawings of bridges, dams, aquifers, and lakes; Continuity of Operations Plans (COOP); schedules, work hours, and security clearance requirements, that are related to an active solicitation.

Q10. I tried to download technical data but received an error message stating "You have attempted to access Export Control Data. You are not authorized to access this type of data." Why did I receive this and what does it mean?

A10. If you receive this message, it means that the document you are trying to download has been designated as "export controlled." To download this document, your company must be certified by the Joint Certification Program (JCP) administered by the Defense Logistic Information Service (DLIS). This certification establishes your company as a U.S. or Canadian contractor eligible to receive unclassified technical data that is under the control of the U.S. Department of Defense (DoD) or the Canadian Department of National Defense (DND).

To receive this certification, your company must submit a DD2345 form available on the Directorate of Contracting "Information for Industry" Web Page. Click on the icon below to open up this document automatically in Adobe Acrobat. If you do not have Adobe Acrobat installed you can download the free Acrobat Reader from the viewers list located in the help section.

Q11. Is a new registration necessary to download information from each separate Agency, Organization or Location?

A11. No, you will not need to register multiple times for each other Federal Agencies or DoD Components that you wish to download FedTEDS information for a particular solicitation. You only need to register one time.

Q12. When should I expect to receive a CD that I have ordered?

A12. FedTeDS dose not handle the burning and dissemination of CDs. Please contact the U.S. Army Corps of Engineers Contracting Officer directly for further information on CD.

Q13. What is the purpose of FedTeDS?

A13. The Federal Technical Data Solution (FedTeDS) provides a secure on-line request and dissemination management system. FedTeDS serves the Federal acquisition community, including Federal Engineers, Federal Buyers, and the Federal Vendor Community in managing the workflow driving the requests for and the dissemination of sensitive Federal technical data associated with a solicitation. It is integrated with [FedBizOpps (FBO)](#) and [Central Contractor Registration (CCR)](#). The FedTeDS System ensures that all vendors accessing Sensitive But Unclassified (SBU) documents have the appropriate authority to view this data.

Q14. Who sponsors FedTeDS?

A14. FedTeDS is an E-Gov initiative in the Integrated Acquisition Environment (IAE). It is a collaborative effort between General Services Administration (GSA), Department of Defense (DoD) and Department of Homeland Security (DHS). Additionally, the FedTeDS Program has a Federal Users Group that consists of members from across federal agencies and departments, including the Department of Defense (DoD), Department of Homeland Security (DHS), Department of Justice (DOJ), General Services Administration (GSA), Department of Interior (DOI), and Department of Treasury (TREAS).

Q15. Does FedTeDS offer online training?

A15. Yes, FedTeDS now offers Web Based Training which will allow you to explore the FedTeDS system at your own pace and your own time. It is specifically designed for the most commonly used account type on FedTeDS, Buyer-Engineer. Users with Buyer (only) or Engineer (only) accounts will not be able to access all of the functionality covered in this training course; administrators have access to additional functionality that is not covered in this course. To access the Web Based Training please login with your FedTeDS Username and Password and click the link "Web Based Training" on the left hand navigation menu. If you do not have a Username and Password, you will need to register in FedTeDS by clicking on "Register with FedTeDS" and completing the required information. Once submitted, an administrator from your Location will need to approve your account.* You will then be able to login and access the Web Based Training course.

Q16. What should I do if I receive 'file corrupt' error message when attempting to download a compressed (zip) file?

A16. If you receive 'file corrupt' error message, please try uncompressing (unzipping) with a different version of the application (e.g. WinZip vs. WinRAR). You may refer to this link for additional help. If your attempt to uncompress fails again, please contact the FedTeDS Help Desk at 1.866.618.5988.

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